



## 1-800-MyVA411: One phone number to reach VA

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You have questions. VA has answers.

Call VA today.

**1-800-MyVA411**

(1-800-698-2411)

**The number to call when you don't know who to call.**

You only need to remember **one number** for information on **VA care, benefits, and services** or to speak to a **live agent** for assistance!



- LIVE ASSISTANCE**  
General information, directory assistance and technical support for VA.gov
- VA HEALTH CARE**  
Eligibility, enrollment, locations and COVID-19
- COMMUNITY HEALTH CARE**  
MISSION Act eligibility, copayments
- NATIONAL CEMETERIES**  
Burial benefits, interment scheduling and headstones/Veteran marker
- VETERANS CRISIS LINE**  
Immediate connection to caring, qualified responders

- DEBT MANAGEMENT**  
Debt details, payment options and debtor rights
- FACILITY LOCATOR**  
Locations of medical centers, benefits offices or cemeteries
- BENEFITS ASSISTANCE**  
Information about a variety of VA benefits
- HOMELESS VETERANS LINE**  
Information and support for homeless and at-risk callers
- COVID-19 INFORMATION**  
Frequently asked questions and live assistance for COVID-related questions

1-800-MyVA411 serves all members of the Veteran and service member community seeking information or assistance.

### Call for helpful information on:

- COVID-19 general information and updates
- Health care eligibility and enrollment
- VA benefits, such as disability, compensation and pension, education programs, caregiver support, insurance, home loans, and burial headstones and markers, among others
- The nearest VA medical centers, benefits offices, or cemeteries to Veterans
- Directory assistance and connection to all VA contact centers and VA Medical Centers
- Technical support for [VA.gov](http://VA.gov)
- Debt and payment options
- Immediate transfer to the Veterans Crisis Line or the National Call Center for Homeless Veterans

### Will I be able to speak to a live agent?

Yes!

When you call **1-800-MyVA411** and press **0**, you will reach a live agent for immediate assistance or connection to the right VA experts.

## The VA Welcome Kit

### A simplified guide to help you get the most out of your VA experience

Inside you will find an overview of VA benefits and services, important phone numbers and resources, and "Quick Start Guides" on specific programs, services, and topics.

#### Quick Start Guides

These handy "Quick Start Guides" will help you navigate your VA benefits and services, with checklists to keep you organized and on track to apply for them.

- [Apply for VA health care](#)
- [Get started with mental health services](#)
- [Get started with health services for women Veterans](#)
- [Understanding community care](#)
- [Accessing urgent care](#)
- [Apply for a disability rating](#)
- [Apply for education benefits](#)
- [Apply for burial in a VA national cemetery and for memorial products](#)
- [Understanding the modernized decision review process](#)
- [Get started with services for Veterans ages 65+](#)
- [Get started with Veteran state benefits and services](#)
- [Get started with Vet Center services](#)
- [Get started with caregiver benefits](#)
- [Apply for survivor benefits](#)

**Explore VA.gov to learn about your benefits**

VA is here for you.

**1-800-MyVA411 (1-800-698-2411) is always the right number for information and assistance.**

Or call directly:

[Veterans Crisis Line: 1-800-273-8255](#) and press 1, [Chat](#), or [Text 838255](#)

[Homeless Veteran Resources: 1-877-424-3838](#) or [Chat](#)

[White House VA Hotline: 1-855-948-2311](#)

### New to VA?



Download the VA Welcome Kit

[VA WELCOME KIT](#)

Find a VA facility near you.

[FACILITY LOCATOR](#)

Want to receive this newsletter or other VA updates?

[SIGN UP](#)

[Health Care](#)

[Disability](#)

[Education and Training](#)

[Careers and Employment](#)

[Pension](#)

[Housing Assistance](#)

[Life Insurance](#)

[Burials and Memorials](#)

[Records](#)

**Disclaimer: The sharing of any non-VA information does not constitute an endorsement of products or services on the part of the VA.**

[SHARE](#)

Have a Veteran resource to share? Tweet it to [@VetsExperience](#) or tag it [#VetResources](#)

If you are having thoughts of suicide, call 1-800-273-8255, then PRESS 1 or visit <http://www.veteranscrisisline.net/>.

Please remember the only secure way to ask personal questions is at <https://iris.custhelp.com>.

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